

## Case Study: Project Management Maturity & Capability Assessment at global Pharmaceuticals Company



### Situation

INDECO was retained by the research & development division of a global pharmaceuticals company to assess its project management capabilities, to recommend the actions required to improve performance in the project delivery of its R&D portfolio, and to lead the implementation of an improvement programme.

### Approach

This assignment was undertaken using INDECO's Gap Analysis Methodology. This methodology is based upon rigorous university research from the University of Manchester and UCL, using the data from over 5,000 datasets to calibrate performance and recommend actions for moving an organization to world-class project management.

The client's project management method was reviewed and interviews were conducted across the organization's sites in Scandinavia, the UK and the US to establish areas of relative strength and weakness in over 50 areas of project development and delivery.

### Impact

The outcome of the Gap Analysis was a report that identified and prioritized areas of the organization requiring development, supported by a detailed action plan to achieve this.